



AN GARDA SÍOCHÁNA

Galway Divisional Policing Plan 2023

“Keeping People Safe”
“Ag Coinneáil Daoine Sábháilte”



Divisional Officer's Foreword

The Galway Divisional Policing Plan 2023 sets out the policing priorities for the current year which were identified following consultation with our communities, internal and external stakeholders. It is also informed by An Garda Síochána Mission and Strategy Statement 2022-2024; ministerial directives; resource capacity; the work of Joint Policing Committees; crime data analysis and research into best practise in strategic planning internationally.

Delivering an effective policing service requires the confidence and support of local communities. To maintain and build on this confidence and support, An Garda Síochána in the Galway Division is committed to working in collaboration with public and private sectors, policing & security partners and all other stakeholders. Community safety will be enhanced through the implementation of knowledge led strategies for crime prevention and detection. Emphasis will be on adhering to the standards and commitments set out in An Garda Síochána Code of Ethics.

Last year marked the Centenary of the foundation of An Garda Síochána. We were reminded of the values on which the organisation was founded: Service, Honesty, Accountability, Respect, Professionalism and Empathy. We retain those values as we enter our 101st year of policing.

Committed staff in the Galway Division carry out the functions of protecting communities, preventing criminality, increasing road safety and maintaining national security on a daily basis. I am confident An Garda Síochána in the Galway Division will meet the fast paced change and challenges of current policing and this will be aided by the introduction of new technology and infrastructure in 2023.

This Policing Plan sets out the activities that will be adopted to ensure the service provided to communities in the Galway Division continues to be enhanced in 2023, thereby increasing public confidence in An Garda Síochána. An Garda Síochána is committed to our public service positive duty obligations under Section 42 of the Irish Human Rights and Equality Act 2014, which we will address in 2023 through initiatives relating to our diversity and inclusion strategy, hate crime policy and developing our human rights capacity.

Gearóid de Róiste, Ard Cheannfort



How to contact your Division – Always call 999 or 112 in an emergency

Superintendents/Assistant Principal	Station	Opening Hours	Telephone
Superintendent Damien Flanagan, Galway City Community Engagement Functional Area	Superintendent's office, Gaillimh Garda Station, Millstreet, Galway	Monday – Friday 09:00hrs – 17:00hrs	091-538007
Superintendent Aidan Foley, Galway County East Community Engagement Functional Area	Superintendent's office, Ballinasloe Garda Station, Ballinasloe, Co. Galway	Monday – Friday 09:00hrs – 17:00hrs	090-9631897
Superintendent Patrick O'Shea, Galway County West Community Engagement Functional Area	Superintendent's office, Oranmore Garda Station, Oranmore, Co. Galway	Monday – Friday 09:00hrs – 17:00hrs	091-483141
Superintendent Seán Glynn Performance Assurance Functional Area	Performance Assurance, Floor 2 NWRHQ, Murrough, Galway	Monday to Friday 09:00hrs – 17:00hrs	091 336935
D/ Superintendent Shane Cummins Crime Functional Area	Crime Hub, Floor 1 NWRHQ, Murrough, Galway	Monday to Friday 09:00hrs – 17:00hrs	091-337223
Assistant Principal Maura Burke Business Services Functional Area	Business Services, Floor 2 NWRHQ, Murrough, Galway	Monday to Friday 09:00hrs – 17:00hrs	091-337212
Diversity officers for the Division can be found below at Page 17 or here on the Garda website			
Crime Prevention officer for the Division	Sergeant Michael Walsh CPO, Floor 3 NWRHQ, Murrough, Galway	Monday to Friday 09:00hrs – 17:00hrs	091-337161
Drug related intimidation Inspector for the Division.	D/Inspector Brendan Carroll, Crime Hub, Floor 1, NWRHQ, Murrough, Galway	Monday to Friday 09:00hrs – 17:00hrs	091-337122



1. Community

Continue to strengthen connections with communities, working in partnership to keep people safe.

National Targets

1.1 Work in partnership, through the Community Policing Framework, developing sustainable solutions to community concerns

1.2 Deliver a policing service that recognises the diversity of the people we serve

Divisional Outcomes

We will work to reduce crime and the fear of crime, in partnership with key internal and external stakeholders, including the commercial sector, communities and statutory agencies. We will deliver effective crime prevention advice and guidelines through the most appropriate communication channels, to improve awareness and educate communities and the commercial sector in the principles of crime prevention, and to provide support for the victims of crime. We will provide reassurance and support for our communities by consistent prevention, detection and prosecution of criminal behaviour. We will work with our communities to keep people safe through collaborative schemes and active engagement. Through regular engagement with text alert/community alert schemes Gardaí will work with communities to improve safety and promote open communication. Addressing anti-social behaviour and public order is a priority and we will continue to progress initiatives with community partners to ensure public concerns are actioned. Emphasis will be placed on ensuring statutory rights of Gaeltacht Communities are adhered to through implementation of the Irish Language Strategy 2022-2025 through utilising Irish media broadcasting and promotion of the Fáinne Gaeilge initiative to encourage use of the Irish language across the Division.

An Garda Síochána in the Galway Division are committed to engaging proactively and respectfully with all members of society, and in particular, persons from minority groups and diverse backgrounds. We are committed to providing a responsive, equal and accessible policing service to all, particularly those who are marginalised in society. Galway is home to one of the most diverse communities in Ireland. Garda personnel will continue to build relationships with minority and vulnerable groups, listening to and addressing their policing needs. Our aim is to establish relationships of trust and confidence, supported by diversity awareness training, regular engagement by Garda Diversity Officers, and use of social and broadcast media.



1.3 Work in partnership with other agencies to combat the harm caused by drug dealing in communities

Implementation of the National Drugs & Alcohol Strategy 2017 – 2025 – ‘Reducing Harm, Supporting Recovery’. To support harm reduction in communities due to drug and alcohol misuse, the Galway Division will engage with community groups and promote awareness of available supports for those suffering addiction. Specialist units will act to protect those facing intimidation from known drug dealers and prosecute those supporting drug trafficking networks in our communities.

1. Our Regular Work with the Community

Work	Method	Work	Method
Community Alert and Text Alert Schemes		Supporting Local Diversity Groups	
Engagement With Neighbourhood and Campus Watch Groups		Transition Year Programmes	
Irish Language Initiatives		Engagement With Community and State Funded Youth Groups.	
Joint Policing Committee Engagement Focusing on Anti Social Behaviour		Divisional Youth Awards	
New Community Engagement Structures Aligned to Community Groups		Implementing The National Drugs and Alcohol Strategy	
Collaboration With Partner Agencies		Disrupting, Dismantling and Prosecuting Drug Trafficking Networks	
Increased foot patrols		Continuing the Drug Related Intimidation Reporting Programme	



2. Tackling Crime & Preventative Policing

Proactively anticipating and addressing crime, including new and emerging crime trends, utilising effective information-led policing approaches.

National Targets	Divisional Outcomes
2.1 Deliver proactive, intelligence-led responses to volume crime to address current and emerging trends	This strategy supports our organisational objectives of protecting people from crime and leveraging our improving data to enhance information-enabled policing, our plan is to increase information led targeted policing operations and referrals of appropriate persons under the Garda Covert Human Intelligence (CHIS) policy.
2.2 Continue to enhance our capacity to address fraud and cyber-enabled crimes	Education and Awareness in the area of Fraud and Cybercrime, both internally and externally. To improve awareness and educate communities and the commercial sector in the principles of crime prevention, and to provide support to the victims of crime.
2.3 Proactively disrupt Organised & Serious Crime in collaboration with national and international partners	Proactive focus & targeted operations on recidivist criminals and new organised crime groups (OCG's). An Garda Síochána in Galway are committed to the prevention, detection and reduction of all types of crime. We will deliver on a vision of a victim centred police service, focusing on keeping people safe, protecting the most vulnerable and providing a consistently high standard of service.

2. Our Regular Work and Service Standards

Work	Method	Work	Method
Patrols and enforcement conducted in the Division		Crime Prevention Initiatives	
Enhanced policing.		Target anti-social hotspots	
Best practise policing.		Deny criminals the use of the roads	
Gather best evidence		Enhanced investigations with the support of specialist resources	
Implementing The National Drugs and Alcohol Strategy		Joint Policing Committee Engagement Focusing on Anti-Social Behaviour	
Disrupting, Dismantling and Prosecuting Drug Trafficking Networks		Continuing the Drug Related Intimidation Reporting Programme	



3. Victims & the Vulnerable

Reducing harm by promoting and protecting the dignity and Human Rights of victims and all vulnerable persons interacting with An Garda Síochána.

National Targets	Divisional Outcomes
<p>3.1 Ensure all victims interacting with An Garda Síochána receive the appropriate service and supports with a particular focus on domestic, sexual and gender-based violence</p>	<p>Victim centred approach to investigations. Maintaining high levels of contact with victims of crime and conducting early call-backs to victims of domestic abuse.</p>
<p>3.2 Embed a system of outcomes-based measurement for all crime types, in addition to standard statistical reporting of crime</p>	<p>Building awareness of the importance of the accuracy of data recorded and data quality. Improved accuracy of statistical data.</p>
<p>3.3 Promote and enforce responsible behaviour on our roads working in partnership with the Road Safety Authority and other partner agencies</p>	<p>Increased drug driving detections & Operation Lifesaver detections. Reduction in road fatalities and safer roads through improved compliance with road safety legislation.</p>
<p>Div 3.4 Ensure appropriate supports are provided to victims and vulnerable people interacting with An Garda Síochána, considering independent recommendations, internal and external feedback</p>	<p>Enhanced engagement with Victims and Vulnerable people to ensure their safety and protection.</p>

3. Our Regular Work and Service Standards

Work	Method	Work	Method
Contacts Per Victim		Utilise Specialist Resources and Support Services	
Support of Vulnerable Victims		Pro-active Roads Policing	
Victim Letters Provided		Enhance Missing Persons Investigations	
In Person Gardaí		Multi Agency Checkpoints	
Best Practise Policing		Enhanced Investigations With the Support of Specialist Resources	



4. Protecting the Security of the Irish State

Protecting the Security of the State and its people from terrorism and threats to its vital interests.

National Targets

4.1 Ongoing implementation of the Security Service Development Plan strengthening the security and intelligence capability of An Garda Síochána

4.2 Ensuring preparedness for major emergencies through training, ongoing awareness building in An Garda Síochána and engagement in Major Emergency Management activities

4.3 Conduct intelligence-led operations, working in partnership with domestic and international agencies to proactively identify and disrupt terrorism and the activities of hostile actors

Divisional Outcomes

Protecting the security of the state and its people from terrorism and threats to its vital interests. These outcomes will support our strategy statement, which outlines our vision to keep people safe, protect the most vulnerable and provide a consistently high standard of service in respect of State Security.

Ensure effective response capabilities in the event of a major emergency. Increased Divisional capacity to respond to major emergency situations.

Increased internal engagement and awareness using CHIS Referrals, PULSE Intelligence and Cybercrime resources to enhance safety and protection from terrorism

4. Our Regular Work and Service Standards

Work	Method	Work	Method
Pro-active Roads Policing		Gather Best Evidence	
Enhanced Investigations With the Support of Specialist Resources		Utilise Specialist Resources and Support Services	
Collaboration With Partner Agencies Internationally		Best Practice Policing	



5. Sustainable Change & Innovation

Inspiring and sustaining a culture of continuous improvement, enhancing innovation and responsiveness to change.

National Targets

5.1 Enhance Change Capacity and Capability in An Garda Síochána through the implementation of the Change Management capacity-building plan.

5.2 Evolve towards a future state for An Garda Síochána, strengthening effectiveness, service delivery and realising its strategic objectives, underpinned by the vision of the Commission on the Future of Policing in Ireland

5.3 Build on existing sustainable practices in An Garda Síochána through the development of a Garda Environmental Sustainability Plan aligned to the Government Climate Action Plan

Divisional Outcomes

Personnel within the Division embrace change as a result of effective communication and training for new initiatives. Improved performance through modernised and professional standardised processes.

Enhance overall change capacity and capability across the organisation, supporting a culture of innovation. Be at the forefront of addressing emerging crime types through adopting and adapting the latest policing methods. Embed an outcomes focused approach to change and innovation, building on the benefits of transformation realised. Bring a digital, environmentally sustainable approach to what we do.

Reduction in reliance on paper based processes and support greener Environmental initiatives. Increasing the use of ICT infrastructure - reduction in paper waste.

5. Our Regular Work and Service Standards

Work	Method	Work	Method
Enhanced Use of ICT		Gather Best Evidence	
Enhanced Investigations With the Support of Specialist Resources		Utilise Specialist Resources and Support Services	
Requests to be Made to Obtain Electric Vehicles		Increase Use of Bicycle and Foot Patrols	



Enabler 1: Partnerships

An Garda Síochána values being a people focused organisation.

National Targets

E1.1 Enhance our capacity to provide appropriate Human Resources, Training, Learning and Development supports, enabling our personnel to succeed in their role

E1.2 Further support our personnel through the implementation of health and wellbeing initiatives aligned to the principles of the Health and Wellbeing Strategy

Divisional Outcomes

Promote Performance management (PALF); local continuous professional development (CPD); and promoting engagement in Learning Management System (LMS) and in person training along with the management of sickness absence. Enhanced eLearning capabilities for personnel. Necessary infrastructure and supports available to personnel, enabling them to provide a high quality policing service.

Promoting Mental Health and Wellbeing through engagement in National and local initiatives. Improved focus on the wellbeing of all Garda personnel encouraging and enabling our people to access the welfare supports and counselling service.



Enabler 2: Partnerships

Engage and sustain strategic, collaborative partnerships to continually strengthen our knowledge, service and effectiveness.

National Targets

E2.1 Continue to work with partners to enhance our multi-disciplinary approaches

E2.2 Explore and develop opportunities for collaboration with specialists, universities, research hubs and internal and external thought leaders

Divisional Outcomes

Engagement and collaboration with local stakeholders. Effective Partnerships and awareness led identification of local policing priorities resulting in increased public confidence.

Enhance existing collaborations with Third Level institutions by continue to engage in promoting education opportunities for all ranks and grades. A supported and better educated workforce, eager to improve and innovate.



Enabler 3: Engagement

Develop clear two-way communication and engagement through new and existing channels.

National Targets

E3.1 Strengthen two-way engagement with national and local level partners, listening to and understanding the needs of our communities.

E3.2 Understand and respond to the results of An Garda Síochána Culture Audit

Divisional Outcomes

Opportunities provided for feedback. Improved internal and external engagement leading to a better understanding of our personnel and community requirements.

Demonstrate the value we place in our personnel. Seek and review both internal and external feedback and take action where change is necessary.



Enabler 4: Empowerment & Trust

Foster a culture of empowerment and trust, rooted in integrity and the protection of Human Rights.

National Targets

E4.1 Promote and strengthen professional conduct amongst An Garda Síochána personnel, fostering a culture of empowerment and trust.

E4.2 Roll out of An Garda Síochána Organisational Operating Model

Divisional Outcomes

Increased emphasis on Performance & Standards at all levels across the Galway Division. Continued promotion and demonstration of the values embedded in An Garda Síochána's Code of Ethics to provide a professional service that acts with dignity.

Continue to promote the Operating Model and its benefits. A Division which works efficiently with standardised processes across all Functional Areas and Sections to enable delivery of the best possible policing service.



Enabler 5: Information-Led Policing

Cultivate an information-led service, using data and technology to drive efficiencies, effectiveness and decision-making.

National Targets

E5.1 Enhance information-led policing through the implementation of the 2023 ICT Roadmap, advancing the realisation of our Data and Technology Vision

E5.2 Improve the consistency of our data by operationalising the data quality process, validated by an external review

Divisional Outcomes

Supporting the rollout of new initiatives such as, Roster & Duty Management System (RDMS) and the pilot of 'Incident Outcomes'. Successful computerisation of payroll via full implementation of RDMS.

Include data quality on PULSE in inspection and review regularly with the intention of maximising insights to help support information-led policing. Improved data quality and processing across the Galway Division's Functional Areas.



Finding Additional Support















Support Type	Name	Website	Email	Telephone
Victim Support	AdVIC (Advocates for Victims of Homicide)	www.advic.ie	info@advic.ie	086 1272156
	Rape Crisis Network Ireland	www.rcni.ie		1800 778 888
	Victims of Crime Office	www.victimsofcrimeoffice.ie		116 006
	One in Four	www.oneinfour.ie		01 6624070
	Support After Homicide	www.supportafterhomicide.ie	support@supportafterhomicide.ie	087 9837322
	Irish Tourist Assistance Service	www.itas.ie	info@itas.ie	1890 365 700
Domestic	Women's Aid National Helpline	www.womensaid.ie		1800 341 900
	Men's Aid Ireland (AMEN)	www.mensaid.ie	hello@mensaid.ie	01-5543811
	Parenting Support		parentingsupport@ispcc.ie	01-5224300
	Farm and Rural Stress Helpline			1800 772 645
Addiction	Alcoholics Anonymous	www.alcoholanonymous.ie		01 8420700
	Drugs Helpline		helpline@hse.ie	1800 459 459
Children	Barnardos	www.barnardos.ie	resources@barnardos.ie	1850 222 300
	CARI	www.cari.ie	hello@cari.ie	1890 924 567
	Childline	www.childline.ie		1800 666 666
	ISPCC	www.ispcc.ie	info@ispcc.ie	091-532422
Missing Persons	Missing in Ireland Support Services	www.missing.ie	office@nmph.ie	1890 442 552
Homeless	Homeless Referral Service			1800 788 887
LGBTQ+	Lesbian, Gay, Bisexual, Transgender (LGBT)	www.lgbt.ie		1890 929 539
Seniors Services	Seniorline	www.thirdageireland.ie		1850 440 444
Galway Services	Cope Galway Domestic Violence Refuge	www.copegalway.ie	waterside@copegalway.ie	091 565985
	Galway Rape Crisis Centre	www.galwayrc.org		1800 355 355
	Galway Volunteer Centre	www.volunteergalway.ie	info@volunteergalway.ie	091 581727
	Let's Get Galway Talking	www.letsgetgalwaytalking.ie		091 765500
	Domestic Violence Response	www.domesticviolenceresponse.ie		091 866740
	HSE Information Line	www.hse.ie		1850 241 850



Jigsaw Galway	www.jigsaw.ie	Galway@jigsaw.ie	091 549252
Tusla, Child & Family Agency	Galway City Tuam Loughrea Ballinasloe Oughterard		091 546366 093 37200 091 872700 09096 46200 091 552200
Western Region Drugs Taskforce			091 480044
Suicide Helpline Pieta House	www.pieta.ie		1800 247 247
Galway City Council	www.galwaycity.ie	customerservice@galwaycity.ie	091 536400
Galway County Council	www.galwayco.co.ie	customerservices@galwayco.ie	091 509000



Icon Bank

Meaning	Icon
	Virtual meeting
	In person Meeting
	By phone
	By email
	By post
	By radio
	By television
	Through social media
	Media Campaigns
	Training
	Through corporate systems
	In person Gardaí
	Plain Clothes Gardaí
	CCTV
	On foot
	By bicycle
	With Cars
	By Motorcycle
	On buses
	On trains



GALWAY Garda Diversity Officers

No.	Name	Rank	Station	Functional Area	Division	Contact Number
1	Gearóid O'Duinn	Sergeant	Gaillimh	Galway City	Galway	091-537800
2	Declan Mulligan	Garda	Gaillimh	Galway City	Galway	091-538000
3	Clare Burke	Garda	Gaillimh	Galway City	Galway	091-538000
4	Cormac McAvoock	Garda	Gaillimh	Galway City	Galway	091-538000
5	Marcus Flynn	Garda	Gaillimh	Galway City	Galway	091-538000
6	Kevin Farrelly	Garda	Gaillimh	Galway City	Galway	091-538000
7	Hugh Rodgers	Garda	Gaillimh	Galway City	Galway	091-538000
8	Laura Mallen Kelly	Garda	Gaillimh	Galway City	Galway	091-538001
9	Sandra Waldron	Garda	Gaillimh	Galway City	Galway	091-538000
10	Declan Murphy	Garda	Loughrea	Galway County East	Galway	091-842870
11	Anne-Marie Conroy	Garda	Tuam	Galway County East	Galway	093-70840
12	Vincent Jennings	Sergeant	Salthill	Galway County East	Galway	091-514720
13	Ronan McNulty	Garda	Salthill	Galway County East	Galway	091-514720
14	David Murphy	Garda	Salthill	Galway County East	Galway	091-514720
15	Patrick Hastings	Sergeant	Tuam	Galway County East	Galway	093-70840
16	Donal Hallinan	Garda	Tuam	Galway County East	Galway	093-70840
17	Ann Fordham	Garda	Gort	Galway County East	Galway	091-636400
18	Gerard Naughton	Garda	Loughrea	Galway County East	Galway	091-636400
19	Cathal Fitzgerald	Garda	Loughrea	Galway County East	Galway	091-842870
20	Aidan Heneghan	Detective Garda	Ballinasloe	Galway County East	Galway	090-9631890
21	Fiona Connell	Garda	Ballinasloe	Galway County East	Galway	090-9631890
22	Owen Miller	Garda	Clifden	Galway County West	Galway	095-22500
23	Alan Regan	Garda	Leach Seirse	Galway County West	Galway	091-798122
24	John Horkan	Detective Garda	Oranmore	Galway Crime	Galway	091-388030
25	David Comer	Detective Garda	North Western Region HQ	Galway Crime	Galway	091-337212
26	Laura Deehan	Garda	North Western Region HQ	North Western Region HQ	Galway	091-337212
27	Gráinne Ní Fhatharta	Garda	North Western Region HQ	Galway Crime	Galway	091-337140





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